About the Integrity Hotline

The Integrity Hotline is a confidential channel to ask questions and raise concerns about possible breaches of Telenor's Code of Conduct, including relevant laws, regulations and Governing Documents.

The service is accessible via web and is available 24 hours a day, seven days a week. It can accommodate reports in the local languages of all Telenor's markets. Any query or report you make will be treated confidentially and respectfully. We encourage employees, suppliers and other stakeholders to speak up through the hotline.

For any customer concerns, please contact your local customer service.

"Upholding the highest standards of integrity isn't just a duty for us as Telenorians, it's about consistently doing what's right and building trust with our customers, partners, and each other."

Benedicte Schilbred Fasmer, President and CEO, Telenor Group

Online

Report a concern using the portal's online form in your preferred language.

Are you a returning user?